

**Joyce R. Kerze**  
**4899 Golf Village Drive**  
**Powell, Ohio 43065**

December 5, 2001

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue NW  
Washington, DC 20530

Dear Attorney General Ashcroft:

As an avid user of Microsoft products, I would like to express my opinion that legal action against Microsoft should stop. I believe that the current settlement still suffices; it allows computer manufacturers new rights to configure systems with access to Windows features.

I have been following the economic recession, and feel that further action against Microsoft will only foster the current negative state of the economy. I urge you to fully close the case against Microsoft

Sincerely,

Joyce R. Kerze